

DEPARTMENT OF VETERANS AFFAIRS WILLAMETTE NATIONAL CEMETERY 11800 S.E. Mt. Scott Blvd. Portland, OR 97266-6937

NOVEMBER 25TH, 2008

Glen/Mar Construction Inc. 15790 SE 135th AVE Clackamas, OR 97015

Attention: Mr. Andy Brown

Subject: Willamette National Cemetery, Columbarium and Cemetery Improvements

Contract No. VA786A-C-0012, Project No. 907CM2030

Mr. Brown,

I would like to take this opportunity to express my appreciation and gratitude for the professional execution of a difficult contract. As you are aware, the Willamette National Cemetery Improvement project posed many challenges for both Veteran Affairs and Glen-Mar Construction. During the two year process we did not always agree on the details, but I knew I could rely upon your unwavering dedication to the project and professional candor. This project would not of been completed without the honesty and leadership exhibited by your firm.

Glen-Mar Construction consistently met the challenge of executing the construction on an active National Cemetery with the somber respect due our honored veterans. Temporary shutdowns and noise reduction efforts were exemplary and performed with-out argument. Glen-Mar's superintendent made the required extra effort to ensure your sub-contractors adhered to the site constraints, which allowed cemetery operations to continue unabated. It is hard to express just how important that was, not only to Veteran Affairs, but the hundreds of grieving families who were on-site during the project.

The National Shrine you constructed is not only visually appealing, but so well assembled that the many design changes and constructability issues are not evident. I do not believe this would be the case if a lesser contractor had tackled the job. It was an honor to work with you.

Sincerely,

Mark W. Brodesser P.E. Senior Resident Engineer

Willamette National Cemetery

Mark W. Brodesser